

Dear Customer,

Thanks for your purchase of our mobile phone. We promise to our customer the warranty period is one year free of charge if there is no man-made damage found in the mobile phone.

Once you purchase our mobile phone products, then SHENZHEN HONGFAI DIGITAL TECHNOLOGY CO., LTD will carry out mobile phone repair and replacement of returned merchandise liability rules which is issued by State Quality Inspection Administration, the Ministry of Information Industry and the State Administration for Trade and Industry. Since the date of purchase within 7 days, if you find the mobile phone has performance malfunction which is listed in “mobile phone product performance malfunction Form”, then you can choose full refund or another same model replacement or free of charge repair.

Since the purchase date of the first 8 to 15 days, if you find the mobile phone has performance malfunction which is listed in “mobile phone product performance malfunction Form”, then you can choose another same model replacement or free of charge repair.

Since the date of purchase within one year, if you find the mobile phone has performance malfunction which is listed in “mobile phone product performance malfunction Form”, then you can send your mobile phone to SHENZHEN HONGFIA DIGITAL TECHNOLOGY CO., LTD after service department, if there is no man-made damage after testing by our professional personnel, then we will repair for you without charge.

The warranty period for the battery is 6 months from the date of purchase, and one year free of charge for charger and USB cable, and 3 months for the earphone.

Please note that if there is shipping cost caused by repair from Shenzhen to foreign countries shall be charged with customer.

SHENZHEN HONGFIA DIGITAL TECHNOLOGY CO., LTD